

# Testimonials

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With two small properties to rent out we wanted someone who would choose good tenants, manage and maintain them well but be cost conscious. Having bought our properties through Harcourts in Cromwell we went to them to handle our rentals and have been delighted with the service from Rochelle in Harcourts team”.

- Andy, Cromwell, New Zealand

I have worked with Rochelle as a property manager a good number of years and have found her to be proficient and reliable. Rochelle attended to my requests with openness, honesty and cheerfulness. Her methodology was meticulous. Rochelle is a personable and very capable manager offering respect throughout her dealings with all involved; I always feel I am being welcomed with a warmth and generosity of spirit that is very special when I work with Rochelle. She has removed any feelings of burden I may have felt in handling things on my own; always being punctual and following things through. I wholeheartedly recommend her as the very competent and likeable professional manager that she is.

- Eugenie, Takaka, New Zealand

Rochelle McLellan has provided me with outstanding professional property management services since 2007. Rochelle has been quick to resolve any issues with the property, reports comprehensively and regularly, and has always maintained an excellent relationship with my tenants. Rochelle is an expert in the residential renting market in Cromwell and uses that expertise to provide excellent service. I couldn't ask for more from a property manager and I would recommend her services to any would-be clients."

- David, Sydney, Australia

Rochelle McLellan has high professional standards and has found me a great tenant for my property. It's a joy dealing with her, her positive, energetic energy and I can trust her judgment fully.

- Nina, Wanaka, New Zealand

I have utilized Rochelle's services through Harcourts Cromwell for a number of years. She has managed a number of properties for me and continues to do so. I have been extremely impressed with the level of service received and can say Rochelle often exceeds my expectations. I also often mention the service I receive to friends whom have had bad experiences with property managers as I have in Christchurch. In my years of having rental properties, Rochelle would be by far the best property manager I have had and would be more than happy to discuss further one on one with any prospective clients.

- Grant, Christchurch, New Zealand

Rochelle McLellan has managed our rental property for some years now and has always provided a great service. Rochelle has always been honest and efficient in the services she provides and we feel confident in leaving her to deal with our tenants

- Trevor, Invercargill, New Zealand

Rochelle always responds to any queries, concerns or requests promptly. She is very approachable and I have appreciated her honest responses. She maintains a professional balance between the needs of the tenant and those of the landlord very well.

- Rebecca, Germany



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I have known Rochelle from my dealings with Harcourts over the past 6 years and after moving up to Christchurch to help with the rebuild, we had to move out of our home and put it into the care of Harcourts. Since doing so we have found nothing to be a problem from taking care of our tenants and renewing their tenancy agreement and making the whole process easy and painless and the best part we can carry with our life up here knowing that our investment in Cromwell is in good hands once again Thanks.

- Shane, Christchurch, New Zealand

I have recently given Rochelle McLellan our property to manage and have been very happy with the service. She goes that extra mile to ensure that things run smoothly and is very professional. I would recommend her to anyone

- Trudy, Geraldine, New Zealand

Rochelle has been my property manager for over 5 years. As i live off shore I rely on her knowledge and expertise. Rochelle's communication and consultation have been second to none. I could not have managed without her service. Thank-you Rochelle for your expert servicing, I hope you will continue to look after my rentals for a long time.

- Doug - Australia

Rochelle impresses as a very capable property manager who promptly attends to matters that need be dealt with, albeit tenancy or maintenance matters, while keeping us informed of developments.

We have trust and confidence in Rochelle to deal with tenancy screening and to provide sound advice and guidance with regard to tenancy matters. Any change in tenancy has been a seamless service.

- Robyn and Ingrid, Dunedin, New Zealand

Rochelle McLellan has managed my rental property in Cromwell for 4 years. As I live out of town Rochelle has done a wonderful job in managing the rental property for me with regular inspections and reports.

- Tom, Invercargill, New Zealand

